

# TERMS & CONDITIONS (UPDATED 2022)

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## DISCOUNT OIL, LLC

1. There is no fee for Customers to enroll in the Automatic Delivery Program.
2. Applications can be submitted online or printed and mailed to our P.O. box address.
3. Automatic customers always receive our lower cash price regardless of which payment option you choose.
4. Payment options included are Credit/Debit card (Visa, Mastercard etc.) and a 10-day mail/phone in option.
5. Discount Oil, LLC reserves the right to suspend deliveries for non-payment, acts beyond its control, or if deliveries would endanger personnel, property, or the environment.
6. Discount Oil, LLC's heating oil prices do fluctuate and are subject to market conditions and product availability.
7. Customer will automatically be re-enrolled in Automatic Plan if no written or verbal cancellation is provided. Customers may opt out at any time with a 30-day written notice and a zero balance on the account.
8. Customer is responsible for providing safe access to delivery site in all weather conditions and acknowledges that fuel storage tank is in sound condition and suitable for safe delivery and storage of heating oil. Customer shall notify Discount Oil, LLC 10 days prior to any changes to the receiving tank or associated piping.
9. In no event will Discount Oil, LLC be liable for any special, incidental, consequential, punitive, or indirect damage, whether based on contract, tort (including negligence), indemnity, warranty, strict liability, or otherwise resulting from this agreement.
10. Customers who wish to cancel and are due a refund please note that it takes 4 to 6 weeks for refund checks to be mailed out.
11. All customers enrolled in our Automatic program must agree to keep an updated card on file and give permission to Discount Oil to process the card if the customer fails to pay within the 10-day grace period.

12. Customers will be responsible for any legal, collection or interest fees incurred due to settling delinquent accounts.